

# Curriculum Vitae – Colin D Miller

## About me

Having worked in the IT industry for over thirty years at various levels of management I can demonstrate a strong ability to motivate, coordinate and manage successful teams and organising tasks from estimating and planning, working with business users and customers, developing as well as delivering status reporting, through to successful completion. I am a proactive individual with a logical approach to challenges, performing effectively within a highly pressurised, business-led working environment.

My main achievements include:

- The building of several highly successful teams in a variety of industries
- Establishing a team within IBM, reaching \$2million earnings within two years
- leading early IBM thinking on agile development testing

## Career history

**Independent (2021-2023):** As an independent senior test consultant during lockdown due to Covid-19 has brought its challenges. I joined a management team working with a financial services software as a service provider with a large number of high street financial companies including Lloyds Bank, Virgin Money, Aviva and Standard Life. My role has been to organise the onboarding and offboarding of the team across the various organisations, ensure they have the required technology, ensure the test environments are fully running, release notes and progress MI produced. I also introduced motivational activities to encourage commitment from the team during a time of home working.

**Acutest Limited (2007-2020):** As a senior test consultant with Acutest, I worked in a variety of industry settings, working with, and building teams, setting goals and work approaches. I also developed a range of training resources for incoming graduate personnel. I lead the testing of computer solutions for programmes within the following companies:

- Royal Mail (2012-2020)
- London Olympics 2012 (2011-2012)
- Post Office (2009-2010)
- British Telecom (2007-2009)

**IBM Global Services (1997-2007):** As a senior test consultant with IBM Global Services, I became a key provider of new thinking for solution testing and was asked to speak at a number of IBM-led conferences. I also lead the testing of computer solutions for the following companies:

- Deutsche Bank (2006)
- Leicestershire County Council (2004-2005)
- Davis Langdon, The Home Office (2003)
- Barclaycard (2002-2003)
- Lloyds TSB (2001)
- Shell Oil (2000)
- Parcellforce, Defra (1999-2000)
- The British Council (1997-1999)
- The Ministry of Defence (1996-2005)

**Midland Personal Financial Services (1987-1997):** For the ten years here I:

- Developed MI databases using MS Access and VBA with business users
- Coached junior members to improve their analysis skills and program code quality
- Designed, developed, and delivered training resources to users at several Bank sites in Southampton, Leeds and Sheffield

## Interests

I play guitar in various groups; also designing, developing, and hosting several local charitable websites; group walking; dancing, cathedral and windmill spotting; and travelling.

## Personal information

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**Status** Married  
**Driving licence** Full (clean)

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## Soft skills

- Building and leading teams
- Developing work processes
- Planning team activities
- Mentoring junior staff
- Setting up MI reports
- Coordinating third party suppliers
- Managing offshore resources

## IT skills

- Strong SQL skills
- MS Excel macro development
- Atlassian Jira / Confluence
- HP ALM / Quality Center

## Industry sectors

- Banking / Insurance
- Financial services
- Telecoms
- Distribution
- Retail / Postal services
- Government / Defence Contracts

## References

**Ian Bradley**  
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